



## A Continuing Care Retirement Community

Residential Living, Penrose Carriage Homes, Personal Care,  
Rehabilitation, and Skilled Nursing Care

Care Center [www.dunwoody.org](http://www.dunwoody.org)

3500 West Chester Pike • Newtown Square, PA 19073-4168 • 610-359-4400 • Direct Fax 610-359-4452

March 24, 2020

Dear Colleagues,

Over the last several weeks the Dunwoody Family has come together for our patients in extraordinary ways to [prepare for the coronavirus \(COVID-19\) pandemic](#). As virus activity is increasing at our area hospitals and in our communities, we continue to do everything that we can to prepare. The over-reaching goal is to keep our residents, staff members and your families safe.

We have been deeply engaged with the Center for Medicare and Medicaid “(CMS)”, the Center for Disease Control “(CDC)”, Pennsylvania Department of Health, the Southeastern Pennsylvania Hospital Association Emergency Preparedness Group “(HAP)”, as well as other local and State emergency organizations. Indeed, we are very lucky to have excellent medical direction from Dr. Tom Lawrence. Please know that we are following the best expert guidance and will continue to do so as the situation changes.

This pandemic is precipitating a set of events unprecedented in our lifetime; and thus, all Americans have been called to action. Because we work with seniors who are in an “ultra-high risk group” we have an elevated level of responsibility in our personal lives. If your children are out visiting friends and family or going to other unnecessary places, please keep them home. If you are visiting family and friends for non-medical and non-life-sustaining reasons, please stop immediately. If you use public transportation please follow the tips on the reverse on this letter. We have a duty to keep COVID-19 out of our senior community. Administration has asked me to express on their behalf that we see how hard everyone is working together for our patients, co-workers and so many others in our communities and beyond; and we are so PROUD.

We are continuing to develop additional emergency plans to address challenges brought on by the pandemic and other logistical considerations for managing various situations that we may encounter; including how to manage person under investigation “(PUI)” for COVID-19.

The ways in which you have come together confirms that when we combine our resources and talents, we can have the greatest impact for the residents we serve, each other and our families.

With deep appreciation,

Brandon Jolly  
Director of Health Services





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### **Public Transportation Safety**

- Try not to touch any surfaces or hand-rails if you can avoid it.
- Avoid touching your face.
- Carry hand sanitizer and use it often.
- Wash your hands as soon as you get to work, directly prior to leaving work and as soon as you arrive home.
- Leave space between yourself and other commuters. (Social Distancing- 6 feet between people is recommended).
- Avoid peak travel time such as “rush hour” if possible and avoid large crowds.
- Seek less risky forms of transportation if possible.
- Cover your coughs and sneezes and try not to cough or sneeze near others.

Employees who work in the Care Center are now being issued a disposable face mask when they are screened prior to the start of their shift. We recommend that you wear your mask home if you utilize public transportation.

