



A Continuing Care Retirement Community

Residential Living, Penrose Carriage Homes, Personal Care,
Rehabilitation, and Skilled Nursing Care

Medical Department www.dunwoody.org
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March 11, 2020

Re: Management Update- COVID-19 (novel coronavirus)

To Our Residents and Family Members:

We know some of you may be concerned about the spread of COVID-19 being reported in the media and how it may impact us here at Dunwoody Village. Ensuring residents are served in a safe and healthy environment is our greatest concern. The Centers for Disease Control and Prevention (CDC) have recommended a number of steps that we are implementing to help reduce the potential for the virus to enter our community.

We have made the decision to limit all visitor access to the two main entrances; the primary entrance to Dunwoody and the Care Center entrance. Signage has been posted on all other entrances which directs visitors to use the two main entrances. Upon entry to the facility all visitors will be asked to complete a (4) question screening form. The form will need to be completed immediately and they should return it immediately to reception at the time it's completed. All visitors will also be asked to wash their hands or use hand sanitizer upon entry. In addition to screening all visitors, we will be conducting initial screening of residents and employees using the same (4) question screening form. Residents should receive their questionnaire(s) in their mailboxes. All recreation programs that include children will also be canceled indefinitely.

Further, the dietary department is eliminating all self-serve food and will be serving food to you instead. We will continue to serve coffee in the lounge; however, the continental breakfast will be suspended until further notice. We also ask that you stop bringing reusable food containers until further notice.

We ask that you wash your hands with soap thoroughly before entering the common areas of the facility, practice social-distancing where possible, refrain from hand shaking and **STAY HOME IF YOU DON'T FEEL WELL** and notify Health and Wellness immediately. Staff are also being reeducated on infection control processes.

The situation is changing rapidly and Dunwoody will provide further communication as necessary.

Brandon Jolly
Director of Health Services

