# October 7, 2021

Dear Residents, Families and Staff,



Maureen is away at a Ziegler conference this week, so here I am writing the memo in her absence. This is my favorite season – Fall! I love watching the leaves change color (my husband and I load the dogs in the car and we just drive around and look at the trees), the cooler air, and football. This weekend is the bandarama at Marple Newtown Highschool. My husband and I both were in the high school marching band, so we go to see the bands and remember our youth.

There are some changes coming with dining. The tent is closing and will be removed around the 19<sup>th</sup> of October. Once the dining is set inside, it will stay there until we are ready to open our new dining venues – hopefully in April 2022. The gift shop will be moved also – and we will turn that room into a dining area for residents. Please be patient with us as we make changes – we have a plan, but things may need to be adjusted once the plan is in place. We are also having staffing shortages in Dining so we are being creative with our dining program. We are working very hard to hire new staff.

While attending the DVRA Chairs meeting this week, I heard that live programming is coming back this month! This is very exciting for our community- and a step forward to a more normal life. It is important to have an audience for these live performances – it provides the entertainers/lecturer's energy which will bring a rich and enjoyable program. Consider joining your fellow residents in the auditorium during the live programs. And bring another resident!

#### **Reduced Restrictions for Visitors to Newly Admitted Patients in Skilled Nursing**

In our continued efforts to make visitation to the Care Center less restrictive, effective immediately, the skilled nursing center will allow visitors to visit fully vaccinated residents when they are admitted to skilled nursing without any required quarantine period. Previously, a visitor to new admissions on skilled nursing had to wait a seven-day quarantine period before visiting, except for preapproved and scheduled compassionate visits. Visitors are required to wear a face mask and a disposable medical gown. The gown will be provided to visitors during the screening process when you enter the Care Center. Visits for new admissions will be limited to two visitors for one hour per day.

# COVID-19 Booster Shots

Covid booster shots will be given to Independent Living residents on <u>October 20, 2021</u>. A notice was sent out with a schedule by sections as we did last time. Please fill out your forms and return to Marketing by October 11, 2021. If you still have your vaccination card, please bring it so they can update with the booster. If you have any questions, please contact Health and Wellness at 610-359-4414.

#### <u>Scams</u>

We have been informed by many residents that scams are on the rise again. Please know that Social Security will not contact you via E-mail. Do not give out your password to anyone you don't know – no reputable company will ask for this information. If you have given it out – please change the password as soon as you can. Contact administration or Marketing for help with this, if needed. Be on Alert!

# <u>Dining</u>

Dining Services: Tuesday October 12, the Tent will close and dining will be moved inside. Seating will be in the Auditorium and Gift Shop as needed. Food stations will be set up outside the

Auditorium and in the Lobby area. The Hostess check in station will be located at the top of the steps next to the elevator in the lobby area. The service set-up locations will be new to both staff and residents and will be self-service as it was in the tent. It will take the first week we're open for everyone to adjust as it did when we opened the Tent. Service begins at 5 p.m. The Terrace Dining Room and Village Grill To-Go's will be open at 5:30 as it has been for the last several months. We thank you for your patience and understanding.

Staff lunch will be served in the Terrace from 11:30-1:30. Residents may join at Noon. Monday-Friday.

Due to staffing shortages, we will be using a combination of China and disposables.

<u>Wednesday October 13 Bar Special</u> – <u>Orange and Black Happy Hour</u>. Chocolate Martinis and Orange Creamsicles- \$5.00 each. Complementary snacks. Bar opens 4:30 p.m. Depending on available space this special may be set up in a separate area. Wear your orange and black and celebrate fall!

Beginning Saturday October 16, The Terrace dining room will be closed Saturday nights. The Terrace was closed Saturday nights pre-pandemic based on the number of residents that attended dinner. The Village Grill will remain open for To-Go meals at 5:30 p.m. Dinner service will be offered in the Auditorium beginning at 5:00 p.m.

# <u>Accu-shield</u>

In October, we will be changing over to Accu-shield for checking staff and visitors into the building. The whole process will be electronic – no more paper forms. Once implemented, we will be asking that all visitors and contractors having direct contact with residents must be vaccinated. This will help us keep the campus as safe as possible as well as a better way to do contact tracing, if needed. The system will produce a badge for the visitor to wear while on campus. We ask for everyone's support in having your visitors check in. More information to come. Our goal for implementation is October 26, 2021.

#### Project Tours for Residents

Tours begin today! Sign-up sheets are posted on the resident bulletin board. The dates for tours are October 7, 8,14,15 at 3pm. We will be able to accommodate 20 residents per tour. Please be sure to wear comfortable shoes. Please meet us in the bar/lounge area.

# <u>Gift Shop</u>

The Gift Shop will relocate to Apt C-223 the second week of October to accommodate seating for dining.

# Construction Update

The final coat of exterior finish is being applied to the west side of the addition, and the EIFS (exterior insulated finish system) contractor will move around and begin working on the south side. Roof curbs are being installed on the roof, in preparation for the coming roof and the rooftop mounted mechanical equipment. Inside the building, the new walk-in coolers and freezers are being installed in the lower kitchen. Rough-ins are close to being complete, in preparation for hanging drywall.

Have a great Weekend!

Kathy