

March 10, 2023

Dear Residents, Staff, and Families,

The Dunwoody Village Care Center Team has been working in partnership with the University of Pennsylvania, using an evidenced based approach to educate our team and improve transitions in our community. This was an outgrowth of suggestions from our Culture Committee which included residents, staff and other key stakeholders. This initiative is also part of our Strategic Plan and supported by our Board of Trustees and our Healthcare and Strategic Planning Committee which includes board members, residents, and staff. The Care Center Team is happy to share that the first phase of our Transitional Care Model is being implemented at Dunwoody for residential-living residents transitioning from skilled nursing back to their residential homes. The intention of the new model is to create a higher quality experience for residents, their family member(s) or responsible person. The new model focuses on the resident, family member(s) or responsible person being recognized and included as full members of the care team throughout their stay in skilled nursing and for 30 days post-discharge once a resident returns home. Participation in the Dunwoody Transitional Care Program is voluntary, but strongly encouraged especially for residents who exhibit certain high-risk criteria such as frequent rehospitalizations. We ask that you participate if invited. We will continue to refine the model as we progress through the year and appreciate your feedback.

We want to ensure the success of resident transitions, as well as the program, so we will start with a small group and expand participation later in 2023. With intentional focus on improving transitions of care, we strive for a consistently better experience for residents and families during skilled nursing to residential living transitions. We intend to focus on additional types of transitions in the future. The committee has been working diligently, and we are very excited to finally be implementing our own version of the transition model at Dunwoody! Many thanks to Brandon Jolly who led the team during the educational phase and to Kim LaFountain who will be leading the implementation phase.

## **COVID-19**

Five Residential residents and nine Care Center residents tested positive and are on quarantine. Three staff members tested positive and are at home on isolation.

## **Solicitations**

Dunwoody Village has a “no solicitation” policy. As such, salespersons are not permitted to come onto Dunwoody property for purposes of solicitation. If you receive a phone call from anyone soliciting for either a product or a service, please do not respond. It is important that you do not invite a salesperson into Dunwoody, and you should never meet with unknown persons or invite them into your residence. All visitors, contractors, vendors, and employees should enter the facility through either the Main Lobby or Care Center Reception. All must check in with Accushield before proceeding beyond the reception area. Never provide entrance to any outside person through any door other than the reception areas.

## **Grounds Work Scheduled**

On Tuesday, March 14th, Shreiner Tree Care will be on site to remove several diseased ash trees adjacent to the pond. This work was previously announced but delayed by weather/ground conditions. On Wednesday, March 15th, Rusticraft Fence Company will be onsite to fence several trash receptacles throughout the campus.

## **Dining**

### Upcoming Events:

- March 16<sup>th</sup> Join Dining in Fox Den to watch your favorite NCAA men's basketball tournament team for March Madness at 12pm.
- March 17<sup>th</sup> Care Center residents' Fox Den grand opening in Fox Den at 2:00pm-3:00pm
- March 17<sup>th</sup> Fox Den will be serving Nutty Irishman, \$3.00 drink special, starting at 4:30pm.
- March 17<sup>th</sup> Resident St. Patty's sing-a-long party in Fox Den 7:30pm – 9:30pm

*Trolley Stop*, our grab and go venue, will be open starting April 3<sup>rd</sup> with a limited menu. More information will be provided about how to purchase items in the near future.

*Hearthside* Steps of Service for dinner can now be viewed on Touchtown.

## **Health & Wellness**

Sue Wood, the massage therapist, has ended her time here at Dunwoody due to other obligations. We wish her well in her future endeavors.

Best regards,  
Maureen