

April 14, 2022

Dear Residents, Staff and Families,

I hope you had an enjoyable Easter and Passover. It was wonderful to have family and friends visiting our beautiful campus. Many thanks to all who helped create such a lovely Easter Brunch. Some members of our Dunwoody community are celebrating Ramadan, Islam's holiest month. Ramadan began for most Muslim communities at sundown on Wednesday, March 22 and ends with Eid al-Fitr on Friday, April 21. Ramadan is the ninth month of the Islamic calendar and is marked by fasting, reflection, charity and prayer. It is believed that the first verses of Islam's holy scripture, the Quran, were revealed to the Prophet Muhammad during this time. We wish our friends and neighbors "Ramadan Mubarak".

Dining

On April 19th the Board of Trustees will host a Spring Cocktail Party from 4:30pm-6:30pm. To-go containers are not permitted during the event. Fox Den, 1712 and To-go Pick up meals will not be available on April 19th. Residents can order delivery meals for a \$5.00 delivery charge. Please contact Dining Services at 610-359-4433. Delivery menus can be found on Touchtown.

Reservation for Mother's Day Brunch will open on April 24th and can be made through Full Count. Seating times are 11:30am and 12:30pm. Guidelines for reservations are below.

- Maximum party size is 6 which includes residents and guests.
- Parties larger than 6 people will not be honored at this time.
- Your account will be charged 22 points for residents.
- Your account will be charged \$25. for adult guests, \$15 for children 10yrs-12yrs, and \$10 for children under the age of 10.
- No points can be used for guests.
- All double reservations or parties of over 6 people will be cancelled.

Preparations are underway to host residents from Woodlea and Leeland in a new lunch venue. The dining venue will be open one day a week for each neighborhood. We look forward to resident feedback and plan to open more frequently in the near future.

Trolley Stop is open to residents! Residents can use points to obtain items. Staff are available to assist.

Technology

CaptionCall (a no-cost captioned phone service) is a home phone caption service that will display instant, accurate captions on an easy-to-read screen for all your conversations. CaptionCall also has a mobile app for cell phone conversations. Contact information and appointments can be made through Kayla. The representatives will come to your home, and the installation takes 10 minutes.

Grounds

If you want grounds work completed, please contact Fran Meehan at 610-359-4512 or email him. His information is also on Touchtown.

Maintenance

On Tuesday, April 18, 2023, water service to Village Residents residing in **F, D, and parts of G Section will have an interruption to water service beginning at 9:30 a.m.** Once work has been completed, your water service will be restored. It is expected service will be restored by or before **12:00 p.m.** We apologize for the inconvenience and appreciate your understanding regarding this matter.

Pool

The Pool is closed for repairs for 2 weeks starting 4/17/23.

Dunwoody at Home

Dunwoody at Home plans to introduce a companion driving program exclusively to Dunwoody Village residents. This program will allow residents to request a companion to drive them to and from a requested destination while also providing support throughout the entirety of the trip. Companions can accompany residents to outings such as grocery store shopping, doctors' appointments, family events, dinners, etc. DAH plans to pilot this program with a few select residents the week of 05/01 – 05/05. The plan is to roll this added layer of service out to the entire Dunwoody Village community the week of 05/08. Please contact Brian Schroeder at 610-359-4422 if you have any questions about the program.

Safety and Security

Please be aware of your surroundings on campus. If you see a person on campus without a Dunwoody ID or a Visitor Badge, ask, "May I help you?" If they are a guest, invite them to the front desk to sign in and obtain a badge. If you prefer not to speak to the person, call the front desk so that security can assist them to the front desk. Please do not prop doors open and please do not provide access to anyone. All staff, guests and visitors should enter through the main entrance or the Care Center entrance.

Dunwoody Village has a No Solicitation Policy. Businesses should not be calling residents, nor visiting Dunwoody, to solicit your business. Recently, we had a local business calling residents and pressuring residents for "in person" sales meetings. In some cases, residents were harassed until they agreed to a meeting. This local business has been sent a notice to cease solicitation and Newtown Square police have been notified. If you receive a solicitation call, the Newtown Square Police, along with security experts, recommend not answering the call or hanging up without engaging the caller. Once you engage the caller, it becomes difficult to disengage and you will often provide information that you did not intend to provide. These people are experts at extracting information so it is best to just quietly hang up once you realize you are being solicited. Dunwoody recommends that you not meet with anyone that you do not know in your residence. If you agree to a meeting with someone that you do not know, you can notify the front desk that you are expecting a visitor and meet in the lobby. Please report any solicitation, unwanted contact or suspicious activity to the front desk. And remember to never give out personal or financial information to a caller and never agree to buy gift cards, transfer money or withdraw money for a caller. No valid business will ever ask you to make transactions like this over the phone.

Fire Safety

Residents in Penrose, the Country Houses and the Village were issued Fire Extinguishers. Please check the expiration date each month. If your extinguisher is about to expire (or has expired) please contact Kim Green at 610-359-4442 to receive a new one.

Also, remember to always respond to any alarm or alert as if it were real. Although we conduct fire drills and we have false alarms, we always need to respond as if it were a real emergency.

COVID Update

There are no residents living in the Care Center and no staff who are positive for COVID-19. One Residential resident is positive and on quarantine.

Best regards,
Maureen