March 28, 2025

Dear Residents, Families and Staff:

We have moved! Administration and Marketing have officially moved into our new space on the first floor of the J Hallway in the Village. We are thrilled! The new space is beautiful and very functional. Please stop by for the Ribbon Cutting and Grand Opening of our new offices and Clubroom on Wednesday, April 2nd, at 2:00 p.m. Snacks and beverages will be served. The Clubroom will be available to be reserved after 3pm on Wednesday April 2<sup>nd</sup>. To make a reservation, please call the front desk at 610-359-4400. The Ribbon Cutting for the Board Room is scheduled for April 16<sup>th</sup> prior to our Annual Board Meeting and Resident Cocktail party; more details will be provided soon. The Ribbon Cutting for the Gift Shop will be scheduled in the near future.

# **Health & Wellness**

A reminder that our new therapy provider, Functional Pathways, will begin services on April 1, 2025. Residents who are receiving outpatient therapy at this time are requested to obtain a new order from your physician which should specify the correct therapy discipline as well as the medical diagnosis appropriate for the treatment (ICD-10 code.) Example: "PT eval and treat order due to change in provider." Residential residents needing assistance with this should reach out to Health and Wellness.

On Wellness Wednesday, April 2nd, Carol Spears guest speaker from the Pennsylvania Senior Medicare Patrol (SMP) at CARIE, the Center for Advocacy for the Rights and Interests of Elders, will provide a presentation on Medicare Fraud at 3:00 p.m. in the Auditorium and on Channel 1970. Please join us!

# **Dining Services**

### Easter Brunch

On Sunday, April 20th, we will serve Easter Brunch in our Auditorium. Seating times are 11:30 a.m. and 12:30 p.m. Brunch will conclude at 1:30 pm. Reservations are required and will be opened on March 20th. Reservations can be made for IL residents by going to your Full Count module on Touch-town. Instructions are included under the Dining Services module. Care Center residents and families can make reservations by calling Dining Services at 610-937-4201.

Guidelines for Reservations:

- Maximum party size is 6, which includes residents and guests.
- The Holiday Brunch is 25 points per resident. The cost for guests is \$30.00; children 5-

12 years old are \$15.00. Payment may be made by credit card, or residents can have this cost charged to their account. Points may not be used for guests or children. Pick-up for take-out is 11:15am to 12:15pm.

Reservations are necessary for take-out. (This is to ensure Dining Services has an accurate count for severing of menu items)

Reservations will be accepted as follows:

- Reservations are needed to attend the Holiday meal. Reservations are needed for takeout
- One reservation per unit/residence.
- Residents are permitted up to 4 guests per unit/residence.
- The maximum party size per reservation is 6 people only, including the resident(s).
- Residents must be present during the seating time of the reservation.
- Hearthside Dining room will be closed on April 20th with no Dinner Service

The Private Dining room is available for 1 reservation for Easter Brunch. This venue holds up to 18 people. Please contact Dining Services at 610-937-4201, for a reservation this will be first come first serve

# WiFi Project

During the deployment of the Wireless Access Points, we discovered compatibility issues when trying to use a combination of the old and new hardware simultaneously. They are experiencing connectivity problems with the existing switches. The team reinstalled the old Wireless Access Points throughout the areas impacted thus far to get everyone back online ASAP. This reinstallation has been completed. We are working on a new plan for deployment which will be communicated to the community in the near future. We will also be sure to hold Town Hall meetings in the Auditorium to review the plan and lessons learned and to go over Q&A. Thank you for your patience and continued support on this initiative.

# **Putting Green**

The final piece of the Putting Green project is expected to be completed in the next two weeks. This installation of the railing is needed for safety and code compliance. Once this is done, the Putting Green will be 100% complete.

### **Newspaper Delivery**

As you are aware, there are ongoing issues with newspaper delivery. While newspaper delivery is not the responsibility of Dunwoody and is charged to each subscriber as part of your subscription services, we have reached out and will continue to reach out to attempt a solution.

### **Infection Control**

No Residential residents have tested positive for flu or COVID at this time. Two Care Center residents have tested positive for COVID and are on quarantine and one staff member tested positive for COVID and is at home on isolation.

Best regards, Maureen Casey