

July 11, 2025

Dear Residents, Families and Staff:

Last Friday, July 4th our residents thoroughly enjoyed the Marple Broomall Independence Day Parade. Approximately 60 Care Center residents, escorted by staff, were joined by Residential residents, families, and friends to celebrate Independence Day as parade participants marched, sang, and provided many different types of music to entertain the community. Several groups took the time to stop and face our Dunwoody parade watchers, play a song and then salute our residents! Even the weather cooperated by providing a warm, sunny day with a cool breeze! Thanks to our Recreation Manager, Carolyn Treadway, our Activities Department, and all staff who assisted to make it a perfect day. Go One Dunwoody!

Verizon Notices

Many residents who are Verizon customers continue to receive notices from Verizon warning that their phone services will be discontinued by a certain date if our operations manager does not contact Verizon regarding the installation of Verizon Fios on the Dunwoody campus. Many residents received the first notice long before any information was provided to Dunwoody administration, and Dunwoody contacted Verizon as soon as residents made us aware of the notices. Having contacted Verizon, we had to wait for their response and for Verizon to follow through with a licensing agreement. Once we spoke with Verizon, notices were placed in the weekly memos notifying residents that we were in contact with Verizon and their phone service was not in jeopardy. We were unable to provide any additional information at that time because we had not yet received any agreement. The Verizon Premise Access License Agreement was received by Dunwoody and has been signed and delivered to Verizon. Hopefully, Verizon will stop sending the notices.

Some residents have requested a date for Verizon to start installation of Fios and completion date. We do not yet have that information. Wording in the contract states: "Prior to commencement of any work at the Property, Verizon shall deliver to Owner plans for the work. The work shall not commence until owner in it's [sic] sole discretion provides written approval of the plans. Verizon agrees not to begin installation of any Facilities at the Property until such plans are reviewed and agreed to by Owner." As such, Verizon will need to access the campus, create and then provide Dunwoody the plans for us to review and approve. This is expected to be a lengthy process, but should not affect your Verizon services. We will keep residents updated with information about the installation process when we are provided the information from Verizon.

Salon Services

We are happy to announce that beginning August 10th, Dunwoody Village will partner with Ciao Bella Salon and Spa as our new salon services provider. Service will continue uninterrupted, and current pricing will remain the same. We expect to expand services and are planning a grand opening for September. We will be providing more detailed information shortly.

Health & Wellness

Catch the Summer Fitness Wave with our Dunwoody Village Interns! Join Sean and Mike on Thursday, July 17th from 1:00 to 3:00pm and Monday, August 4th from 1:00 to 3:00pm in the Fitness Center to learn more about our fitness equipment and how to stay active all summer long! Please sign up on the HUB bulletin board!

Infection Control

There are no Residential nor any Care Center residents who are positive for COVID at this time. No staff members are positive at this time.

Best regards,
Maureen