

September 5, 2025

Dear Residents, Families, and Staff:

I appreciate the ongoing feedback from residents during the Listening Sessions. To date, there have been 5 total; 1 with Cedars East residents, 2 with Woodlea/Leeland residents and 2 in Fox Den. Residents have asked for the next sessions to take place in early October so we will be sure to put them on the calendar. We will also be scheduling with residents and families for Cedars West and Skilled Nursing. If you have a question or hear a rumor, do not hesitate to stop in administration to get clarification as rumors can be very worrisome and very destructive. We want you to have clear and accurate information.

Sometimes the administration door is closed for privacy related to a meeting or phone call, but we do have an "Open Door Policy" so residents, staff and families are always welcome to come in. We will make an effort to keep the door open as much as possible. And we usually have some good candy inside as well!

Building and Grounds Committee

Many thanks to Bill Surgner and Bob Henderson, co-chairs of the Building and Grounds Committee, who are working with our team to share opportunities related to our buildings and our grounds. The goal is to work in partnership on the solutions. There was a recent meeting of the committee which included Ernest Henry, Assistant Director of Campus Operations, Fran Meehan, Grounds Supervisor, Ted Cannon, Manager of Safety and Security. I was also in attendance. The meeting was very productive and information will be shared at the DVRA Meeting.

Dining

We continue to recruit for an Executive Chef, cooks, utility staff and other dining positions. We anticipate that we will have support from an interim executive chef and other dining support in the very near future and will share this information as soon as it is finalized. We will also be sharing a new fall seasonal menu soon!

Human Resources

Our team attended a job fair yesterday which included the many staff who lost their jobs with the recent hospital closures. We have recently hired several staff from those hospitals in various departments. We are happy to have them here at Dunwoody! We also are partnering with local and national recruitment specialists as well as recruiting online and through our best sources, our employees! We have increased referral bonuses for some positions; check with Human Resources for more details.

Flu and COVID Vaccine Information

The Flu Vaccine clinic for residential residents will be held on Tuesday, September 16th in Health & Wellness. Please check the attached schedule (also posted on Touchtown). Please wear a short-sleeve t-shirt to receive the vaccination and please do not come at a time different from your scheduled section.

We hope to have clarification on the new guidelines and availability of the COVID vaccine shortly. We will communicate the answers we receive as soon as we have them. As always, please report any vaccine you receive outside of Dunwoody to the Health and Wellness Department to keep your records current.

Resident Check In

A few residents have reported that when attempting to check in through our Resident Check In system, the call is no longer registering and the resident is receiving the call out from the system. We have discovered that residents are adding blocked calling to their phones. If you or a family member has added blocked calling to your outgoing calls, the system cannot read your number. If you have blocked calling, please make sure that the check-in number 610-345-7170 is not blocked from identifying your phone number.

Resident Shred Event

Friday, September 12th there will be a shred event for Independent Living and Personal Care residents from 9:00 a.m. – 12:00 Noon. No registration required. If you have any questions, please contact Maintenance at 610-359-4442. J&K Secure Shredding has provided the following guidelines:

- YES: Paper, checks, bills, manila folders. Staples, paper clips, and rubber bands do not need to be removed.
- NO: Metal or hard plastic hanging folders or 3 ring binders. No bound books, newspapers, magazines, laminated paper, phonebooks, or non-paper items/trash. ***NO batteries please – they are a fire hazard.***
- Limit 3-5 boxes (like copy paper box or reusable container). Grocery bags (paper or plastic) are also acceptable. Please have boxes or bags of documents open and ready for removal – all tape or ties to be removed.

Resident Town Meeting

Our 3rd quarter Resident Town Meeting is scheduled for Thursday, September 11, 2025 at 3:30pm in the Auditorium and on Channel 1970. Wine and cheese will immediately follow the meeting.

Best regards,
Maureen