

September 26, 2025

Dear Residents, Families and Staff,

It is with great pleasure that I introduce Liz Moore, Technical Assistance Manager. Liz comes to us through Ark Technologies. Liz has extensive experience as a Managed Service Provider, IT project management, HIPPA, Disaster Recovery, and Cybersecurity. Liz is an EC Council Certified Ethical Hacker, an EC Council Computer Hacking Forensic Investigator and a Microsoft Certified Professional. We are certainly glad she is on our team! Liz will be working with Scott Hill and our team to solve challenges, but most importantly will help us manage projects in technology proactively. She will also serve as a liaison with Meriplex our managed service provider, as well as work with the DVRA Resident Tech Team to provide support and education. Please join me in welcoming Liz.

We are also thrilled to share that Wanda Perry will join the team as an EVS (Environmental Services) Manager on Monday 09/29/2025. Wanda has extensive experience in environmental services and healthcare including Children's Hospital and Penn Presbyterian Medical Center. Wanda comes to Dunwoody Village with over 22 years of experience in housekeeping and environmental services with a focus on customer service, staff training, and ensuring cleanliness standards are met within the organization. Please join me in welcoming Wanda.

COVID Vaccine Clinic

We will be hosting a Covid Vaccine Clinic on Tuesday, October 28th in the Health and Wellness Department. We will be taking the names of those wishing to reserve a dose. **The deadline to sign up is noon on October 17th.** We will begin taking reservations on Monday, September 29th. Please call 610-359-4417 between 9am-3pm Monday through Friday to add your name to the list. Once we have an exact count, we will notify you of the assigned timeslots to receive the vaccine. If you have signed up, you will receive paperwork to fill out prior to the clinic day. You will be expected to bring the completed paperwork with you on the day of the clinic. There will be an observation period of 15 minutes following the vaccine. Please wear a short-sleeved shirt to the clinic to make the process go as smoothly as possible. The staff looks forward to seeing everyone!

Human Resources Update

Additionally, job offers have been extended to a full-time LPN, two part-time RN Supervisors, and a part-time CNA. We are moving along with our recruitment process for two important positions to join the Dining Services team. Cooking demonstrations are being held for an executive chef candidate and for a cook candidate. Six new team members attended our New Hire Orientation held on 09/25/2025. Our next on-campus job fair is slated for Wednesday 10/08/2025.

Dining Services Update

1712 Waited Dining

1712 Waited Dining is temporarily closed while we focus on stabilizing kitchen operations, improving staffing coverage, and developing a refreshed menu. We will keep you updated with progress and an anticipated reopening date.

Dining Options & Key Differences

1712 Waited Dining: Traditional, course-by-course service with a slower, formal pace.

Hearthside Bistro: Casual, efficient service with table-side ordering and self-serve options. This style offers more flexibility and helps us maintain consistent service across all venues.

Hearthside Service Reminder

- Orders taken at the table using handheld tablets.
- Meals served in order of entry; later arrivals may be served later.
- Beverages offered by staff or available at the self-serve station.
- Soup/Salad may arrive with or after entrées.
- Build-Your-Own Salad: Order with waitstaff, then assemble at the salad station.
- Desserts delivered by staff or available at the dessert station.

Trolley Stop Update

One refrigeration unit in the Grab & Go is down. A part is on order, and repairs will be made once it arrives.

Special Event: Italian Night Dinner

Italian Night Dinner

Join us Monday, September 29, 5:00–6:30 p.m. for Italian Night Dinner with Luigi and Giovanni Caterers!

- Seating in Fox Den, Hearthside, and the Auditorium.
- Italian food stations in the Lobby.
- Wine stations in the Lobby and Auditorium; Fox Den bar open.
- Menu on TouchTown.

Note: No takeout containers available for this event.

Hearthside and Fox Den Pub menu will not be available on September 29 for this event. Delivery menus are available for those not attending (see TouchTown/Uniguest).

Furniture Hall

Please do not place any furniture that has not been approved for acceptance in Furniture Hall. This includes donated furniture that is marked “free.” Placing furniture near the free table blocks a fire exit door and places residents at risk.

Best Wishes,
Maureen