



A Continuing Care Retirement Community

Residential Living, Penrose Carriage Homes, Personal Care,
Rehabilitation, and Skilled Nursing Care

Administration www.dunwoody.org

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November 26, 2025

Dear Staff, Residents and Families,

I am pleased to share that Bill Durbin will join Dunwoody Village as Chief Operating Officer. The role of Chief Operating Officer (COO) is new to Dunwoody Village. Bill will be an asset to our community and complement our team. Bill holds both a bachelor's and master's degree in electrical engineering from Penn State University. He served both nationally and internationally as a technology and project management consultant for the first 15 years of his career. Bill has been at Foulkeways at Gwynedd, a local Quaker life plan community, for over 13 years serving as the Director of Technology and Projects. His areas of focus included strategic planning, construction, community relations, life safety, physical security, facility operations, and technical design and operation. Bill helped to modernize the technical environment including network upgrades, software additions, and migration to the cloud. He helped to lead Foulkeways through master planning, land development approvals, and multiple building projects, including the development of a new Personal Care building, replacement of the main kitchen, creation of laundry facilities, and development of new cottages. Bill led several departments including Facilities Operation which was responsible for unit renovation, facility operation, life safety, infrastructure management and improvement and utility operations.

Bill will be a member of the Leadership Team and will support Campus Operations, Safety and Security and Technology. He will be a member of the Strategic Planning Committee, the Technology Work Group (sub-committee of the Board of Trustees) and the Building and Grounds Committee (DVRA liaison committee).

We thank Ernest Henry, Assistant Director of Campus Operations, who supported his team through this transition. Ernest has focused on improving processes and procedures and partnered with residents to improve customer service related to maintenance, EVS, grounds and technology. We appreciate his dedication and expertise. We also appreciate the work of Scott Hill, Fran Meehan, Ted Cannon, Wanda Perry, and Brian Worthington. The skills, experience, and dedication that these managers bring to Dunwoody are recognized and appreciated.

Bill's first day at Dunwoody Village is December 31st. More information regarding Meet & Greet opportunities will be shared in January. Please join me in welcoming him to our community!

Sincerely,

Maureen Casey
President & CEO

