

March 20, 2026

Dear Residents, Families & Staff:

A wee bit o' fun and a whole lot o' luck were had by all on St. Patrick's Day! The McDade-Cara School of Dance began the celebration with a spectacular display of talented Irish dancers and beautiful costumes. They danced to the tunes of a live fiddler, and the audience was treated to a special young guest on the accordion. Following the performance, a selection of complimentary appetizers and an Irish coffee station were provided by our dining team. A leprechaun, disguised as Steve Ruzansky, appeared in the Lobby with his fiddle to keep things hopping, and residents gathered in the Fox Den to toast the day while enjoying even more music provided by our talented residents! Dinner featured an Irish theme, including selections of lamb stew, corned beef, salmon and delicious deserts. A magically delicious day!

We are proud to announce that Laura Smith, Director of Health Services, recently completed the Strategic Management Certificate Program through The Wharton School of the University of Pennsylvania. The course is an executive-level program designed to strengthen strategic thinking and leadership capabilities. The curriculum focuses on key areas such as competitive strategy, market analysis, innovation, and aligning operations with long-term organizational goals. The program provides practical frameworks for evaluating complex business environments, making data-driven decisions, and effectively executing strategy across teams and departments. The program concludes with a capstone project that applies these concepts to a real-world organizational initiative. This final component brings together strategy development, analysis, and execution, allowing for direct application of the coursework to support organizational planning and decision-making. We appreciate the level of commitment Laura brings to our Strategic Planning process which is apparent in her quote: "When I joined Dunwoody, I was really impressed by the level of strategic planning across the organization. I wanted to build my own knowledge so I could contribute more meaningfully to that work. The Wharton program gave me a strong foundation in strategic thinking, and I'm excited to apply what I've learned."

### **Scam Alert**

Please keep in mind that scammers are always attempting to find new ways to gain your trust and access your personal information. Neither Members of the Board of Trustees of Dunwoody Village nor members of our Leadership Team will ever solicit your business. Such solicitation would be a violation of Dunwoody Village's Code of Conduct and Conflict of Interest Statement, which are signed by Board Members and Leadership Team each year. Never engage with phone conversations, emails or texts initiating unsolicited services, offers of gift certificates, prizes or awards.

### **Administration Office Hours**

To provide individual time to meet with residents and maintain privacy of resident issues, starting April 1, 2026, the Administration Office will be holding new office hours at the following times:

- Monday: Open Office hours from 10:00 AM to 12:00 PM
- Tuesday: By appointment.
- Wednesday: By appointment.
- Thursday: Open office hours from 12:00 PM to 2:00 PM
- Friday: By appointment.

Please note that the door to Administration will be open during open office hours. If the door is closed, please respect privacy of the office as residents may have reserved appointment times where confidential information is discussed. We are piloting office hours for the month of April and will adjust as needed.

## **Dining Services**

### Easter Brunch – Sunday, April 5

- Easter Brunch will be held in the Hearthside Dining Room.
- Seating Times: 11:30 a.m. and 12:30 p.m.
- Brunch concludes at 1:30 p.m.

Reservations are now open.

- IL residents may reserve through Full Count on Touch-town.
- Care Center residents and families may call Dining Services at 610-937-4201.

### Reservation Guidelines

- Maximum party size: 6 people (including residents and guests); 4 guests per residence.
- 25 points per resident.
- Guests: \$30 | Children (5–12): \$15
- Points may not be used for guests or children.
- Take-Out is available at 11:15 a.m.

### **Trolley Stop Grab & Go – Rotisserie Chicken**

Dining Services is pleased to offer whole Dunwoody rotisserie chickens at the Trolley Stop Grab & Go, available Monday through Friday. Each chicken is served hot and prepared fresh for your convenience.

- Residents: 15 points
- Staff: \$9

### **Share Your Dining Experience!**

Your voice matters—and we're excited to hear your feedback! Our **HappyOrNot Survey** offers a quick, fun way to share your dining experience in the moment using our easy four-button Smiley Terminals. Your feedback helps us enhance food quality, service, and cleanliness, while allowing us to respond quickly to your needs. The Smiley Terminals are located in the Hearthside Dining Room, across from the salad station. Stop by, tap a smile, and let your opinion count! *Please see a Dining Services staff member for assistance—we're happy to help!*

### **Employee Newsletter - Feedback Requested**

Hopefully, everyone had a chance to read the first edition of the Dunwoody Team Times that was distributed earlier this month. We welcome any feedback you may have regarding the contents of the newsletter. The HR team plans to publish an edition each month. Please reach out to Natalie, Sandy, or Curt by March 31 if you have ideas for topics you would like to see in the April (or future) editions. Your ideas are greatly appreciated, and we want this to be a useful communication tool for everyone.

Our Gift Shop will be featuring Christopher's Chocolates dreamy Easter treats! *Everybunny should hop on over and get some while they last!*

Warm regards,  
Maureen