

May 29, 2026

Dear Residents, Families & Staff:

We are incredibly proud to share the results of our recent state surveys. Our Skilled Nursing Department of Health survey was deficiency free, and our Personal Care survey resulted in only four minor deficiencies. Although our team was disappointed in the 4 minor deficiencies in Personal Care, upon exit, the surveyors shared with us that many facilities are receiving 30 or more deficiencies. These outcomes are a true reflection of the dedication, compassion, teamwork, and professionalism that our staff bring each and every day.

Survey success does not happen because of one person or one department. It truly takes a village! From nursing and dining services to housekeeping, maintenance, recreation, therapy, administration, and every team member in between, everyone plays an important role in creating the exceptional community for which Dunwoody is known. We are also grateful to our residents and families for their partnership, support, and trust throughout the process.

These results reflect our entire community's commitment to providing safe, compassionate, five-star care and services while maintaining the highest regulatory standards. Thank you to everyone for your hard work, preparation, and teamwork. We know how much effort goes into achieving results like these, and it does not go unnoticed. We are currently planning a celebration to recognize everyone's hard work and accomplishments, and more information will be shared soon.

### **Manager of Workforce Education and Clinical Practice**

We are excited to share that Tory Barr has accepted the role of Manager of Workforce Education and Clinical Practice at Dunwoody Village. Following the retirement of Diane Host, Education Coordinator, we took a strategic look at the future of education and training at Dunwoody and how we can continue strengthening our workforce across the continuum of care and community. While Diane's role primarily focused on nursing education within skilled nursing and personal care, Tory's new role will have a broader organizational focus on workforce education, training, competencies, and clinical practice support across departments. Tory will work closely with department leaders to help ensure strong training plans are in place, competencies are evaluated upon hire and annually, and educational opportunities continue to support best practices and regulatory compliance in our ever-changing healthcare environment. This expanded role reflects Dunwoody's continued investment in our team and commitment to excellence in care and service. Tory has been a valued member of the Dunwoody team for several years, serving as a charge nurse and most recently as Nurse Manager for Skilled Nursing. She has already been leading efforts to strengthen orientation and education programs following Diane's retirement and has revamped the nursing orientation process to support new team members.

Tory also has an exciting personal milestone ahead as she begins maternity leave on June 5 in preparation for welcoming her first baby. We are grateful for all she has already accomplished and are excited for her as she begins both this new role and her journey into motherhood.

### **Dining Services Resident Feedback Update**

Dining Services values resident feedback and continues to use feedback to shape and improve the dining experience across our community. We appreciate the comments, suggestions, and concerns shared with our team. Our goal is to provide a refined dining experience that reflects the quality, consistency, and hospitality our residents expect and deserve. Our Corporate Chef is actively working with the culinary team to improve menu variety and enhance entrée selections with a more balanced rotation of

proteins and seasonal offerings, and our culinary team has reviewed preparation and cooking procedures for improved texture, consistency, and overall quality moving forward. We remain committed to listening, adapting, and elevating our culinary offerings to better meet resident expectations. We also heard that using the Happy or Not kiosk takes time and sometimes is not convenient when trying to attend evening events after dinner. QR codes will be posted within the dining locations and a link to the Happy or Not feedback tracker on Uniguest/Touchtown site. This will allow you to provide feedback when it is convenient for you.

### **Father's Day Brunch – June 21, 2026, 11:30 am – 1:30pm.**

Father's Day Brunch will be held in Hearthside. Reservations are required and are now open. Dine-in reservations may be made through Full Count on Uniguest/Touchtown. Care Center residents and families may reserve by calling Dining Services at 610-937-4201. Seating times are 11:30am and 12:30pm. Takeout service will begin at 11:15am. More information will follow.

### **Employee Appreciation Picnic**

The Employee Annual Appreciation Picnic will be held on Wednesday, June 24<sup>th</sup> from 11:30 am – 1:30pm In the Auditorium. Resident lunch service in Hearthside will continue as normal during this time.

### **Annual Resident Picnic**

The Annual Resident Picnic will be held on June 24<sup>th</sup> from 4:30pm – 6:30pm with seating in the Auditorium, Fox Den and Hearthside. Food stations will be located throughout the lobby area.

### **Window Washing**

Window cleaning is continuing in the Penrose units. After Penrose, the crew will move on to East Country (as early as Friday, June 5<sup>th</sup>) and then to West Country and the Apartments. Please note that both the interior and exterior of the windows will be cleaned. Due to the large number of residences, individual appointment scheduling is not available.

### **Awnings**

The awnings stored by the Dunwoody Operational team will be reinstalled next Thursday, June 4<sup>th</sup>, and Friday, June 5<sup>th</sup> (weather permitting).

### **Pond Dredging**

The area surrounding the pond is scheduled to be planted with a wildflower seed mix in the coming weeks.

### **Gift Shop**

Get in the Spirit of '76! If participating in our nation's 250<sup>th</sup> birthday celebration being held in the Auditorium on Saturday, June 6<sup>th</sup> at 2:30pm, bedazzle your fellow residents. Stop by the Gift Shop for 250<sup>th</sup> birthday earrings and hats!

Best regards,  
Dunwoody Leadership Team